

## HONORWOOD CO-EXTRUSION PRODUCTS LIMITED WARRANTY

This warranty is only for the Co-extrusion wood plastic composite decking products ("Products"), not used for regular wood plastic composite products ,accessories etc.

## 1. THE LIMITED WARRANTY

1.1 Ningbo Helong New Material Company, Inc. (hereinafter "Honorwood") warrants to the original purchaser ("Purchaser") that, for the period of time set forth in the following sentence, under normal use and service conditions, Honorwood products shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay. The term of such warranty shall be twenty-five (25) years from the date of original purchase for a residential application, and ten (10) years from the date of original purchase for a commercial application. If a defect occurs within the warranty period, Purchaser shall notify Honorwood in writing and, upon confirmation by an authorized Honorwood representative of the defect. Honorwood's sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

1.2 For purposes of this warranty, a "residential application" shall refer to an installation of the Product on an individual residence, and a "commercial application" shall refer to any installation of the Product other than on an individual residence.

## 2. GENERAL CONDITIONS, EXCLUSIONS AND LIMITATIONS

2.1 To the fullest extent permitted under the law, this warranty shall not cover and Honorwood shall not be responsible for costs and expenses incurred with respect to the removal of defective Honorwood products or the installation of replacement materials, including but not limited to labor and freight. Under no circumstance shall HONORWOOD be liable for any damages (of any nature or description



whatsoever) which exceed the actual purchase price of the defective product as adjusted on the basis of

the prorated warranty schedule provided herein section 2.3.

2.2 To make a claim under this limited warranty, Purchaser shall send to Honorwood, within the warranty

period referred to above, a description of the claimed defect and proof of purchase, to the following

address:

Ningbo Helong New Material Co.,Ltd

**Exporting Department** 

No218, West Three Farmland Road, Zhou Xiang Town,

Cixi City, Zhejiang Province, China 315335

2.3 Prorated Limited Warranty Schedule

RECOVERY	10-YEAR Commercial	25-Year Residential
	Year of claim	Year of claim
100%	0-5 years	0-10 years
80%	6 years	11-13 years
60%	7 years	14-16 years
40%	8 years	17-19 years
20%	9 years	20-22 years
10%	10 years	23-25 years

2.4 Honorwood does not warrant against and is not responsible for any condition attributable to:

(1) Improper installation of Honorwood products and/or failure to abide by Honorwood's installation

guidelines, including but not limited to improper gapping, fastening, drainage system.

(2) Use of Honorwood products beyond normal use and service conditions, or in an application not



recommended by Honorwood's guidelines and local building codes;

(3) Movement, distortion, collapse or settling of the ground or the supporting structure on which

Honorwood products are installed;

(4) Any act of God (such as flooding, hurricane, earthquake, lightning, etc.), any act of war.

(5) Variations or changes in color of Honorwood products;

(6) Color tolerance, fading, distortion, imperceptible crack caused because of long term using.

(7) Improper handling, storage, abuse or neglect of Honorwood products by Purchaser, the transferee or

third parties;

(8) Ordinary wear and tear.

2.5 No person or entity is authorized by Honorwood to make and Honorwood shall not be bound by any statement or representation as to the quality or performance of Honorwood products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Honorwood and Purchaser.

## 3. LAW TO GOVERN AND FORUM

3.1 Any disputes arising out of this Agreement, or any other issues related thereto, shall be exclusively brought to China International Economic and Trade Arbitration Commission in Shanghai accordance with the then current rules of the CIETAC. The arbitration hearings shall be conducted in Shanghai. The losing party shall bear the arbitration costs for both parties.

3.2 The laws of the People's Republic of China shall exclusively govern the interpretation of the Limited Warranty regardless of conflict of law principles.